



Learning is a lifelong journey. Let LearnQuest be your guide.



Welcome!

2018 Apple Authorized Training Provider New Program Launch

We are approaching the end of 2017, our first full year as Apple's Global Training Provider, and your first year within the Apple Authorized Training Provider Program. This year has brought its share of successes and challenges as we've worked together to grow the Apple Training market.

We have spent much of the past few months listening to feedback from many of you on how we can improve the program to build more value for our partners.

With this in mind, we have made substantial revisions to the AATP program for 2018 to drive more opportunities, a simplified cost model, and more value for our partners. Please join Dimitri Schneiberg, LearnQuest's Managing Director, for a webinar on Monday, November 27 outlining the new features of the program effective January 1, 2018, as well as a recap of the overall Apple Training Market in 2017, and a look into what initiatives lie ahead in 2018.

To register for the webinar in your region, please click on the appropriate link below:

Americas and EMEA

Monday 27th of November

10:00am to 11:00am Eastern Time

Registration Link: <https://register.gotowebinar.com/register/4907437440582096898>

APAC and India

Monday 27th of November

10:30pm to 11:30pm Eastern Time

Registration Link: <https://register.gotowebinar.com/register/2134913318028716290>

There will be a recording of the webinar shared with all of our AATPs, along with individual meetings set up to review which "Partnership Tier" your organization will be participating under. Hope to see you in attendance and looking forward to a successful 2018!

Course Updates

AppleCare 2017 is HERE!!!! All three courses in the AppleCare series have been updated to match the 2017 content on ATLAS. We are excited about many updates to these courses, but most obviously, the durations.

- Service Fundamentals has now been extended to 3 days.
- Apple Certified Mac Technician (ACMT) has been truncated to 4 days.
- Apple Certified iOS Technician (ACiT) has been kept at 3 days.

This means that, although Service Fundamentals and ACiT will no longer both fit within one week, ACMT will no longer have to span a weekend or have one day fall over into a second week. All three courses can be individually scheduled within consecutive or non-consecutive weeks. Service Fundamentals is still the prerequisite for either ACMT or ACiT.

[Click Here](#) to view the updated outlines on LearnQuest.com.

Apple Exams

Purchasing Certification Exam Vouchers, Apple Proctor and Exam Launch Process documents are now available on the partner portal on the vendor home screen. See link below:

[Certification Exam Vouchers](#)

[Proctor and Exam Launch](#)

Welcoming New Apple Certified Trainers

LearnQuest is excited to announce the following additions to the Apple Certified Trainer network. During the Train the Trainer events this year, many skilled individuals have earned the distinction of becoming Apple Certified Trainers in various courses. For privacy reasons, we can't list their names, but if you'd like LearnQuest to ask these trainers or their AATPs to get in touch with you so that your AATP can offer these courses, please let us know. We are happy to facilitate introductions within our AATP network.

New iOS Deployment Trainers

5 in North America
4 in Philippines
1 in South America
1 in Australia
1 in Singapore
1 in Japan

New iOS Security Trainers

2 in North America
1 in France

New iOS Network Integration Trainers

1 in North America
1 in France
3 in Germany
1 in Slovenia
1 in Denmark

New AppleCare Trainers

3 in North America
2 in South America
2 in the UK
2 in Germany
1 in Portugal
1 in the Netherlands

New Sierra Trainers

4 in the Philippines
1 in Taiwan

New Logic Pro Trainers

1 in South Korea

New Swift Trainers

6 in India
3 in the Philippines
1 in Japan
1 in Malaysia
1 in Taiwan

High Sierra: New Hardware Requirements

With the release of High Sierra, the impending new course will leverage APFS. Apple File System (APFS) is the default file system in macOS High Sierra on Mac computers with all-flash storage. The macOS Support Essentials 10.13 course covers APFS as the default file system. (It won't cover older file systems.) To support APFS in an instructor led environment, all AATPs must ensure that participant Mac computers have flash-storage (SSDs). Participants won't be able to complete the course objectives if their Mac computers have spindle drives (HDS).

We want to provide notice as soon as possible so that you will be prepared to meet this new hardware requirement. We recommend one of the two following options:

- Buy new Mac computers with flash storage (if existing Mac computers were bought in 2015 or earlier).
- Contact a local Apple Authorized Service Provider (AASP) to upgrade each Mac computer from a spindle drive to flash storage.

Copyright © *|CURRENT_YEAR|* *|LIST:COMPANY|*, All rights reserved.

|IFNOT:ARCHIVE_PAGE| *|LIST:DESCRIPTION|*

Our mailing address is:

|HTML:LIST_ADDRESS_HTML| *|END:IF|*

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

|IF:REWARDS| *|HTML:REWARDS|* *|END:IF|*